

# LLUMOR Window Film Limited Warranty

#### SOLAR CONTROL

APPLICATIONS: RESIDENTIAL

- □ 5 Year Limited Warranty for LLumar® products DL05GSRCDF, DL15BSRCDF, DL15GSRCDF, DL30GNSRHPR, R15BLSRHPR, and R15GOSRHPR.
- ☐ 7 Year Limited Warranty for LLumar products R15BSRCDF and R15GSRCDI
- □ 10 Year Limited Warranty for LLumar product E1220SRCDF.
- ☐ 10 Year Limited Warranty for LLumar product E 1220SRCDF.
  ☐ Lifetime Limited Warranty for LLumar products
  AIR80BLSRHPR, AIR90CLSRHPR, AU85UVSRHPR,
  DR05SRCDF, DR15SRCDF, DRN25SRCDF, DRN35SRCDF,
  N1020SRCDF, N1020BSRCDF, N1033BSRCDF, N1040SRCDF,
  N1050SRCDF, N1066SSRCDF, R05SRCDF, N1040SRCDF,
  R50SRCDF, and RN07SRCDF and Vista™ products Ceramic 35,
  Ceramic 45, Ceramic 55, Ceramic 65, V14SRCDF, V48SRCDF,
  V2SSRCDF, V33SRCDF, V33SRSCDF, V38SRCDF, V48SRCDF, V48SRCDF, V35SRCDF, V35SRCDF, V35SRCDF, V35SRCDF, V35SOSRCDF, V35SOSRCDF.
- □ Lifetime Limited Warranty for Vista products V31SRCDF, V40SRCDF, V41SRCDF, V51SRCDF, V53SRCDF, V50SRCDF, V50SRCDF, V50SRCDF, where the film IS required to be sealed if application is within 10 kilometers (6.2 miles) of the ocean.

These warranties are extended to the original purchaser. These products are warranted by the Manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the Manufacturer's instructions on suitable INTERIOR surfaces of glass windows by a Lumrar dealer. If the film fails to comply with this warranty, the Manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. A Manufacturer-approved edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

eouge sealartics required for re-installation in the warranty replacement should be necessary because of corrosion issues.

| Optional Residential Gold Limited Warranty for LLumar products AIR80BLSRHPR, AIR90CLSRHPR, DROSSRCDF, DR15SRCDF, SPROF, Netsproducts V14SRCDF, V18SRCDF, V28SRCDF, V28SRCDF, V38SRCDF, V31SRCDF, V34SRCDF, V38SRCDF, V38SRCDF, V38SRCDF, V38SRCDF, V45RCDF, V45RCDF, V45RCDF, V45RCDF, V45RCDF, V45RCDF, V56SRCDF, V56SRCDF, V50SRCDF, V56SRCDF, V56SRCDF, V56SRCDF, V50SRCDF, V50

\$0.40 (U.S.) x \_\_ \_\_ Square Footage of Job =

WARRANTIES FOR VISTA RESIDENTIAL APPLICATIONS ARE TRANSFERABLE ONE TIME ONLY FROM THE ORIGINAL PURCHASER TO ANOTHER. SEE BACK OF THIS FORM.

### SOLAR CONTROL

# APPLICATIONS: COMMERCIAL

- 5 Year Limited Warranty for LLumar products DL05GSRCDF, DL15BSRCDF, DL15GSRCDF, DL30GNSRHPR, R15BLSRHPR, and R15G0SRHPR.
- 7 Year Limited Warranty for LLumar products R15BSRCDF and R15GSRCDF.
- and R1306RCUP.

  10 Year Limited Warranty for LLumar products
  AU85UVSRHPR, DR05SRCDF, DR15SRCDF, DRN2SSRCDF,
  DRN3SSRCDF, E1220SRCDF, N1020SRCDF, N1020BSRCDF,
  N1035BSRCDF, R1040SRCDF, N1050SRCDF, N1065SRCDF,
  R20SRCDF, R35SRCDF, R50SRCDF, and RN07SRCDF and for
  Vista products V33BSRCDF, VS20SRCDF, VS30SRCDF,
  VS50SRCDF.
- □ 10 Year Limited Warranty for Vista products V31SRCDF, V40SRCDF, V41SRCDF, V51SRCDF, VE35SRCDF, VE50SRCDF, V560SRCDF, V361SRCDF, and V570SRCDF where the film IS required to be sealed if application is within 10 kilometers (6.2 miles) of the ocean.
- ☐ 15 Year Limited Warranty for LLumar products
  AIR80BLSRHPR and AIR90CLSRHPR and Vista products
  Ceramic 35, Ceramic 45, Ceramic 55, Ceramic 65, V14SRCDF,
  V18SRCDF, V28SRCDF, V3SSRCDF, V38SRCDF, V45SRCDF,
  V48SRCDF, and V58SRCDF

These warranties are extended to the original purchaser. These products are warranted by the Manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the Manufacturer's instructions on suitable INTERIOR surfaces of glass by a LLumar dealer. If the film fails to comply with the warranty, the Manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. A Manufacturer-approved edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion is size. be necessary because of corrosion issues.

WARRANTIES FOR COMMERCIAL APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

#### SAFETY-AND-SECURITY APPLICATIONS

- □ 10 Year Safety-and-Security Film Limited Warranty:
  Commercial Applications for LLumar products DR15SRPS5,
  DR15SRPS9, DR25SRPS5, DR25SRPS9, N1020SRPS4,
  N1020SRPS8, N1040SRPS4, N1040SRPS8, N1050SRPS4,
  N1050SRPS8, NU045SRPS4, N1040SRPS9, N1050SRPS4,
  SCLSRPS9, NUV6SSRPS4, SCLSRPS7, SCLSRPS9,
  SCLSRPS2, SCLSRPS4, SCLSRPS7, SCLSRPS8, SCLSRPS13 and
  Vista Products V28SRPS4, V28SRPS8 and V38SRPS8.

SULSHI'SZ, SULSHI'SZ, SULSHI'SZ, SULSHI'SZ, SULSHI'SZ SULSH'SZ SULSHI'SZ SULSH'SZ SULSH'S

WARRANTIES FOR VISTA RESIDENTIAL SAFETY-AND-SECURITY APPLICATIONS ARE TRANSFERABLE ONE TIME ONLY FROM THE ORIGINAL PURCHASER TO ANOTHER. SEE BACK OF THIS FORM. WARRANTIES FOR ALL OTHER SAFETY-AND-SECURITY APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

#### **DECORATIVE APPLICATIONS**

□ 5 Year Limited Warranty for LLumar products Matte Frost Series, Color Frost Series, Textured Frost Series, Nature Series, Pattern Series, Textile Series, Specialty Series and Gradient Series

Pattern Series, rexule series, specially series and oradient series. This warranty is extended to the original purchaser. These products are warranted by the Manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the Manufacturer's instructions on suitable INTERIOR surfaces of glass by a LLumar dealer. If the film fails to comply with the warranty, the Manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

WARRANTIES FOR DECORATIVE APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

### **EXTERIOR APPLICATIONS**

- 5 Year Limited Warranty for Lumar products NHE20ERHPR, NHE35ERHPR, RHE50ERHPR, RHE35ERHPR, RHE50ERHPR, THE80BLERHPR, SHECLERPS4, SHECLERPS7 and Vista products NXA20ERHPR, NXA35ERHPR, RXA30ERHPR, RXA30ERHPR, RXA50ERHPR, SXACLSRPS4 SXACLSRPS7, TXA80ERHPR, and VXA14ERHPR when installed on sloped glazing greater than or equal to 20 degrees from horizontal.
- ☐ 7 Year Limited Warranty for LLumar products THE80BLERHPR, SHECLERPS4, SHECLERPS7 and Vista products SXACLSRPS4, SXACLSRPS7, TXA80ERHPR when installed on vertical glazing.
- 10 Year Limited Warranty for LLumar products
  NHE20ERHPR, NHE35ERHPR, RHE20ERHPR, RHE35ERHPR,
  RHE50ERHPR and Vista products NXA20ERHPR, NXA35ERHPR,
  RXA20ERHPR, RXA35ERHPR, RXA50ERHPR and VXA14ERHPR
  when installed on vertical glazing.

when installed or Vertical gazing. These warranties are extended to the original purchaser. The products are warranted against bubbling, corrosion, crazing, delaminating or peeling when properly installed in accordance with the Manufacturer's instructions on suitable EXTERIOR surfaces of glass with a Manufacturer-approved sealant by a Luman dealer. If the film fails to comply with the warranty, the Manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

WARRANTIES FOR EXTERIOR APPLICATIONS ARE NOT VALID FOR ANY INSTALLATIONS THAT ARE LESS THAN 20 DEGREES FROM THE HORIZONTAL.

WARRANTIES FOR EXTERIOR APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

#### ANTI-GRAFFITI APPLICATIONS

□ 2 Year Limited Warranty for LLumar products GCLSRPS4 and GCLSRPS6.

This warranty is extended to the original purchaser. The products are warranted against bubbling or delamination when properly installed in accordance with the Manufacturer's instructions on suitable INTERIOR surfaces of glass by a LLumar dealer. This warranty does not cover the penetration of the film by objects or fluids.

WARRANTIES FOR ANTI-GRAFFITI APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

#### GLASS BREAKAGE AND SEAL FAILURE

- □ 2 Year Glass Breakage and 2 Year Seal Failure Limited Warranty
- ☐ 5 Year Glass Breakage and 3 Year Seal Failure Limited Warranty
- □ Not Applicable
- □ Available for Purchase

PLEASE SEE THE BACK OF THIS FORM FOR DETAILS ON GLASS BREAKAGE AND SEAL FAILURE. These warranties are extended to the original purchaser. The products are warranted against glass breakage and seal failure when properly installed in accordance with the Manufacturer's instructions on suitable surfaces of glass by a LLumar dealer and in compliance with the Manufacturer's Film to Glass Recommendations Chart

- e wanuacurer's Film to Glass Recommendations Chart
  Must have existing seal failure and/or glass breakage warranty
  by the original window manufacturer.
  Due to a wide variety of compounds used, no warranty coverage
  is provided for windows with "backbedding sealants".
  No seal failure and/or glass breakage coverage on laminated
  glass except as noted on Film-to-Glass Recommendations.
  Maximum allowance is \$500 (U.S.) per glass unit.
  Glass breakage and/or seal failure must be a result of product
  listed herein.
- listed herein.
- There is a deductible of \$25 (U.S.) or 5% of the replacement cost (whichever is greater) for residential and small commercial installations. The deductible for commercial installations and installations ever 2500 square feet is \$100 (U.S.) or 5% of the replacement cost (whichever is greater).

IF THE SAME FILM IS NOT AVAILABLE, THE MANUFACTURER, AT ITS SOLE DISCRETION, WILL REPLACE WITH A SIMILAR FILM OR REFUND THE COST TO THE PURCHASER.

ALL INSTALLATIONS OVER 2500 SQUARE FEET REQUIRE DOCUMENTED PRE-APPROVAL FROM MANUFACTURER.

DOCUMENTED PRE-APPROVAL FROM MANUFACTURER.

THE ONLY FILMS APPROVED FOR USE IN PROXIMITY TO POOLS AND SAUNAS ON THE CONDITION THAT EDGES ARE SEALED WITH MANUFACTURER. APPROVED SEALANT AND THERE IS NO PERSISTENT CONDENSATION ON GLASS SURFACES ARE: LLUMAR PRODUCTS AIRBOBLSRHPR, AIRBOCLSRHPR, AUBSUVSRHPR, DROSSRCOF, DRISSRCOF, DRISSRCOF, BROGSRCOF, ROSSRCOF, NIO40SRCOF, NIO40SRCOF, NIO40SRCOF, NIO40SRCOF, NIO40SRCOF, NIO5SRCOF, SCLSRPS4, SCLSRPS7, SCLSRPS8, SCLSRPS13, R20SRPS5, R20SRPS9, DR15SRPS5, DR25SRPS5, DR15SRPS5, DR25SRPS6, NIO40SRPS4, NIO40SRPS4, NIO40SRPS4, NIO40SRPS4, NIO40SRPS4, NIO40SRPS4, NIO50SRPS4, NIO50SRPS4, NIO40SRPS4, NIO40SRPS4, NIO40SRPS4, NIO50SRPS4, NIO50SRPS5, NIO50S

Residential Gold Limited Warranty is not valid without a validation stamp from the Manufacturer in this box. The validated copy will be returned within 90 days

### **INSTALLATION RECORD** (press hard)

Contact Name	Date	Telephone Number
Customer Name (print)	Customer Signature	E-Mail Address
Customer Address	City	State or Province and Zip Code
LLumar Dealer Name		Installer Signature
Product Number	Lot or Batch Number	Square Footage*
Product Number	Lot or Batch Number	Square Footage*
Product Number	Lot or Batch Number	Square Footage*

\*Installations over 2500 square feet require documented pre-approval from Manufacturer.

## INDICATE THE TYPE OF WINDOW BELOW BY CIRCLING THE APPROPRIATE VALUES

(If more than one type of window, indicate the values for the majority of windows below.)

Window Type	Single Pane	Dual Pane	Triple Pane			Laminated Glass	Yes	No	
Glass Thickness	1/8"	3/16"	1/4"	3/8"	1/2"	Location	Interior	Exterior	
Glass Type	Annealed	Heat Strengthened	Tempered	Clear	Tinted	Total Square Footage			
Glass Coatings	None	Low E	Low E <sup>2</sup>			Film-to-Glass Factor	Under 10	10 - 14	Over 14

### INSTALLATION OF PRODUCTS MUST COMPLY WITH THE MANUFACTURER'S FILM-TO-GLASS RECOMMENDATIONS CHART

Eastman Performance Films, LLC (herein, the "Manufacturer") is not responsible for any furnishings or interior items which may fade or change color. The nature of certain delicate fabrics and dyes will lead to premature fading regardless of the application of any window film protective treatment

	2 m	an an		
LLumar Solar Control Films				
AIR80BLSRHPR		•		
AIR90CLSRHPR		•		
AU85UVSRHPR	•			
DL05GSRCDF				•
DL15BSRCDF				•
DL15GSRCDF				•
DL30GNSRHPR				•
DR05SRCDF		•		
DR15SRCDF		•		
DRN25SRCDF		•		
DRN35SRCDF		•		
E1220SRCDF				•
N1020SRCDF	•			
N1020BSRCDF	•			
N1035BSRCDF	•			
N1040SRCDF				
N1050SRCDF	•			
N1065SRCDF	•			
NHE20ERHPR				•
NHE35ERHPR				•
R15BSRCDF				•
R15BLSRHPR				•
R15GSRCDF				•
R15GOSRHPR				•
R20SRCDF	•			
R35SRCDF	•			
R50SRCDF	•			
RHE20ERHPR				•
RHE35ERHPR				•
RHE50ERHPR				•
THE80BLERHPR				•
SHECLERPS4				•
SHECLERPS7				•
RN07SRCDF				
LLumar Safety-and-Securit				
DR15SRPS5	y Films			
DR15SRPS9				
DR25SRPS5				
DR25SPPS9				
GCLSRPS4				•
GCLSRPS6 N1020SRPS4				•
N1020SRPS8	•			
N1040SRPS4	•			
N1040SRPS8				
N1050SRPS4	•			
N1050SRPS8	•			
NUV65SRPS4	•			
R20SRPS5	•			
R20SRPS9				
CCI CDDCO				
SCLSRPS2 SCLSRPS4	•			
SCLSRPS2 SCLSRPS4 SCLSRPS7	•			
SCLSRPS4				
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13	•			
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films	•			
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES TEXTILE SERIES	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES TEXTILE SERIES SPECIALTY SERIES GRADIENT SERIES GRADIENT SERIES	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES TEXTILE SERIES SPECIALTY SERIES	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES TEXTILE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES TEXTILE SERIES SPECIALTY SERIES GRADIENT SERIES VISTA FILMS Ceramic 35	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES TEXTILE SERIES SPECIAL TY SERIES GRADIENT SERIES VISTA FILMS Ceramic 35 Ceramic 45	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES TEXTILE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 35 Ceramic 45 Ceramic 55	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES TEXTILE SERIES TEXTILE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 35 Ceramic 45 Ceramic 45 Ceramic 65	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 35 Ceramic 45 Ceramic 55 Ceramic 65 NXA20ERHPR	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 35 Ceramic 45 Ceramic 55 Ceramic 65 NXA20ERHPR NXA35ERHPR	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES GRADIENT SERIES Ceramic 35 Ceramic 45 Ceramic 65 NAXa20ERHPR NXA35ERHPR	•	0	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES COLOR FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES GRADIENT SERIES VISTA FILMS Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR RXA35ERHPR RXA35ERHPR	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES TEXTILE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 35 Ceramic 45 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES VISTA FILMS Ceramic 35 Ceramic 45 Ceramic 55 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR RXA50ERHPR SXACLSRPS4	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES FECLLTY SERIES GRADIENT SERIES VISTA FIlms Ceramic 35 Ceramic 45 Ceramic 55 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR SXACLSRPS4 SXACLSRPS4 SXACLSRPS4 SXACLSRPS7	•	•	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES GRADIENT SERIES GRADIENT SERIES Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA20ERHPR RXA35ERHPR RXA5ERHPR RXA5ERHPR RXA5ERHPR SXACLSRPS4 SXACLSRPS7 TXA80ERHPR	•	0	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PECIALTY SERIES GRADIENT SERIES Oceramic 35 Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR SXACLSRPS4 SXACLSRPS7 TXA80ERHPR V14SRCDF	•	0	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES COLOR FROST SERIES PATTERN FROST SERIES PATTERN SERIES PATTERN SERIES PATTILLE SERIES PATTILLE SERIES SPECIALTY SERIES GRADIENT SERIES Ceramic 35 Ceramic 45 Ceramic 65 NAA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR SXACLSRPS4 SXACLSRPS4 SXACLSRPS7 TXA80ERHPR V14SRCDF V18SRCDF V18SRCDF V28SRCDF V28SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES COLOR FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTILL SERIES SPECIALTY SERIES GRADIENT SERIES OCERATIO 35 CERATIO 35 CERATIO 55 CERATIO 55 CERATIO 55 CERATIO 55 CERATIO 57 TAXAGERIPR RXA35ERIPR RXA35ERIPR RXA45ERIPR RXA55ERIPR	•	0	•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR V14SRCDF V18SRCDF V18SRCDF V18SRCDF V28SRPS4 V28SRPS8 V31SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA35ERHPR RXA50ERHPR SXACLSRPS4 SXACLSRPS7 TXA80ERHPR V14SRCDF V18SRCDF V28SRPS4 V28SRPS4 V28SRPS8 V31SRCDF V33SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES FECAL IT SERIES GRADIENT SERIES VISTA FILMS Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA35ERHPR RXA50ERHPR RXA50ERHPR VI SXACLSRPS4 SXACLSRPS4 SXACLSRPS4 V14SRCDF V18SRCDF V28SRPS4 V28SRPS4 V28SRPS4 V28SRPS4 V28SRPS4 V31SRCDF V33SRCDF V33SRCDF V33SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTILL SERIES PATTILL SERIES PATTILL SERIES PECALTY SERIES GRADIENT SERIES Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR V14SRCDF V14SRCDF V18SRCDF V28SRCDF V28SRCDF V33SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES GRADIENT SERIES Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA20ERHPR RXA20ERHPR RXA50ERHPR V14SRCDF V18SRCDF V28SRPS4 V28SRPS4 V28SRPS8 V31SRCDF V33SRCDF V33SSRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES TEXTILLE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 45 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA35ERHPR RXA50ERHPR SXACLSRPS7 TXA80ERHPR V14SRCDF V18SRCDF V18SRCDF V28SRPS4 V33SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES GRADIENT SERIES VISTA FILMS Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA35ERHPR RXA35ERHPR SXACLSRPS4 SXACLSRPS4 SXACLSRPS7 TXA80ERHPR V14SRCDF V28SRPS4 V28SRPS8 V28SRPS8 V33SRCDF V33SRPS8 V40SRCDF V41SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES COLOR FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTILLE SERIES SPECIAL TY SERIES GRADIENT SERIES VISTA FILMS Ceramic 55 Ceramic 55 Ceramic 65 NA20ERIPR NXA35ERIPR RXA35ERIPR RXA35ERIPR RXA50ERIPR SXACLSRPS4 SXACLSRPS4 SXACLSRPS4 V14SRCDF V18SRCDF V28SRPS8 V28SRPS8 V31SRCDF V38SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES GRADIENT SERIES VISTA FILMS Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA35ERHPR RXA35ERHPR SXACLSRPS4 SXACLSRPS4 SXACLSRPS7 TXA80ERHPR V14SRCDF V28SRPS4 V28SRPS8 V28SRPS8 V33SRCDF V33SRPS8 V40SRCDF V41SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES TEXTILLE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 45 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA20ERHPR SXACLSRPS7 TXA80ERHPR V14SRCDF V18SRCDF V28SRPS4 V28SRPS4 V33SRCDF V33SRCDF V33SRCDF V33SRCDF V33SRCDF V33SRCDF V33SRCDF V33SRCDF V4SSRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES GRADIENT SERIES GRADIENT SERIES Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA35ERHPR RXA35ERHPR V14SRCDF V18SRCDF V18SRCDF V28SRCDF V28SRCDF V33SRCDF V34SRCDF V41SRCDF V41SRCDF V41SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES FECAL IT SERIES GRADIENT SERIES VISTA FILMS Ceramic 35 Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA30ERHPR RXA50ERHPR VI SYACUSPPS4 SXACUSRPS4 SXACUSRPS4 SXACUSRPS4 V38SRCDF V28SRCDF V38SRCDF V38SRCDF V38SRCDF V48SRCDF V45SRCDF V45SRCDF V55SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES FECALTY SERIES GRADIENT SERIES GRADIENT SERIES Ceramic 35 Ceramic 65 NA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR V14SRCDF V18SRCDF V28SRCDF V28SRCDF V38SRCDF V38SRCDF V38SRCDF V41SRCDF V41SRCDF V41SRCDF V41SRCDF V41SRCDF V43SRCDF V43SRCDF V43SRCDF V43SRCDF V43SRCDF V43SRCDF V44SRCDF V45SRCDF V55SRCDF V58SRCDF	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES TEXTILLE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA20ERHPR SXACLSRPS7 TXA80ERHPR V14SRCDF V28SRPS4 V38SRCDF V38SRCDF V38SRCDF V38SRCDF V38SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V53SRCDF V55SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES FECALTY SERIES GRADIENT SERIES GRADIENT SERIES Ceramic 35 Ceramic 65 NA20ERHPR NXA35ERHPR RXA35ERHPR RXA35ERHPR RXA50ERHPR V14SRCDF V18SRCDF V28SRCDF V28SRCDF V38SRCDF V38SRCDF V38SRCDF V41SRCDF V41SRCDF V41SRCDF V41SRCDF V41SRCDF V43SRCDF V43SRCDF V43SRCDF V43SRCDF V43SRCDF V43SRCDF V44SRCDF V45SRCDF V55SRCDF V58SRCDF	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES NATURE SERIES PATTERN SERIES TEXTILLE SERIES SPECIALTY SERIES GRADIENT SERIES Vista Films Ceramic 45 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA20ERHPR SXACLSRPS7 TXA80ERHPR V14SRCDF V28SRPS4 V38SRCDF V38SRCDF V38SRCDF V38SRCDF V38SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V45SRCDF V53SRCDF V55SRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTILL SERIES SPECIAL TY SERIES GRADIENT SERIES VISTA FILMS Ceramic 55 Ceramic 55 Ceramic 65 NA20ERIPR NXA35ERIPR RXA35ERIPR RXA35ERIPR RXA50ERIPR SXACLSRPS4 SXACLSRPS4 SXACLSRPS4 V14SRCDF V28SRPS8 V31SRCDF V38SRCDF V38SRCDF V38SRCDF V38SRCDF V45SRCDF V51SRCDF	•			•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES SPECIALTY SERIES SPECIALTY SERIES GRADIENT SERIES Ceramic 35 Ceramic 45 Ceramic 55 Ceramic 65 NXA20ERHPR NXA35ERHPR RXA20ERHPR RXA35ERHPR RXA50ERHPR V14SRCDF V18SRCDF V28SRPS4 V28SRPS8 V31SRCDF V38SRCDF V38SRCDF V38SRCDF V38SRCDF V38SRCDF V41SRCDF V45SRCDF V58SRCDF V58SSRCDF V58SSRCDF V58OSRCDF V58OSRCDF V58OSRCDF V58OSRCDF	•		•	•
SCLSRPS4 SCLSRPS7 SCLSRPS8 SCLSRPS8 SCLSRPS13 LLumar Decorative Films MATTE FROST SERIES COLOR FROST SERIES TEXTURED FROST SERIES PATTERN SERIES PATTERN SERIES PATTERN SERIES PATTILL SERIES SPECIAL TY SERIES GRADIENT SERIES VISTA FILMS Ceramic 55 Ceramic 55 Ceramic 65 NA20ERIPR NXA35ERIPR RXA35ERIPR RXA35ERIPR RXA50ERIPR SXACLSRPS4 SXACLSRPS4 SXACLSRPS4 V14SRCDF V28SRPS8 V31SRCDF V38SRCDF V38SRCDF V38SRCDF V38SRCDF V45SRCDF V51SRCDF	•			•

- ★ Glass Breakage and Seal Failure Limited Warranty is not applicable for these products.
- ★ E-mail Warranty Department for fee schedule and an application form for Glass Breakage and Seal Failure Warranty for these products.

# **Glass Breakage and Seal Failure Limited Warranty**

In the event of glass breakage or seal failure due to thermal shock caused solely as the direct result of the application of an approved LLumar® and/or Vista™ Window Film, the Manufacturer will either:

- · Replace the window film; or
- Replace and/or repair the portion of the window frame in direct contact with the glass, if frame is damaged due to breakage or seal failure (excluding painting or finishing); or
- Replace the broken glass and/or repair or replace the sealed insulating unit.

#### The following terms and conditions also apply:

- These warranties are extended to the original purchaser. The
  products are warranted against glass and seal failure when
  properly installed in accordance with the Manufacturer's
  instructions on suitable surfaces of glass by a LLumar dealer
  and in compliance with the Manufacturer's Film-to-Glass
- 2. We will pay for repairs or replacement of up to (but not to exceed) \$500 (U.S.) less \$25 (U.S.) deductible or 5% of replacement cost per glass unit.
- 3. Documented pre-approval is required when any of the windows falls into one of the following categories:
  - Any windows too big to be replaced with standard ladders and manpower
  - Windows exceeding 84 inches in height or width
  - Window with blinds located between the panes of glass (blinds in the air space)
- 4. Pre-existing conditions of either glass breakage or seal failure of the filmed glass pane voids this warranty coverage. We reserve the right to inspect any job prior to final issuance of a certificate of warranty coverage. Fraud by the installing dealer shall void the warranty.
- In order to qualify for seal failure coverage, the owner must present evidence that a seal failure warranty is currently in force from the manufacturer of the sealed glass unit. This warranty for seal failure will not extend beyond the sealed unit's manufacturer's limited warranty.
- This limited warranty shall be completely invalidated if any information or representation set forth on the front of this document is not accurate.
- We reserve the right to refuse to reapply window film after two occurrences to the same glass pane and will refund the purchase price for the original filming of said glass pane.
- 8. "Thermal shock fracture" means a breaking or fracture to glass caused by heat or change in temperature resulting from the application of film to glass, and thermal shock breakage can be identified by the following characteristics:

  (a) break lines make a right angle with the edge of glass at or near the origin, and (b) break lines separate into two or more lines within two inches of the edge and the origin. Tempered glass is not susceptible to thermal shock generated by solar control film.
- "Seal failure" is defined as a visible break or opening of the window's air seal, resulting in an ineffective sealing of the window, allowing moisture and/or air to penetrate, causing an internal fogging of the glass.
- 10. This limited warranty shall NOT apply to applications in the following installations: (a) when not in strict compliance with current rules and regulations promulgated by the Manufacturer; or (b) of more than one (1) film to any window; or (c) on triple pane windows, wired or textured glass, any glass on which there is affixed or otherwise applied any paint, lettering or ornamentation; or (d) on glass which is visibly damaged, chipped, cracked or pierced or where light can be seen between glass and frame; or (e) on nonglass materials, such as polycarbonates or other plastics; or (f) in locations in which there has been prior glass breakage; or (g) on glass which is framed by concrete, solid metal or sealant which is no longer resilient; or (h) on any glass of 100 square feet or more or having any linear dimension (height, width, or diagonal) of more

than 12 feet; or (i) when damage occurs partly by reason of loss by any cause other than thermal shock fracture, including, but not limited to, impact, stress, scratching, improper application or installation, wind or the elements, earthquakes or other acts of God, fire, war, invasion, hostilities, rebellion, insurrection, wear and tear, inherent vice, pre-existing break, or latent defect; or (j) when 25% or less of a glass pane is shaded and the shaded area includes more than 25% of the glass pane's perimeter. A portion of the examples of such harmful shading is as follows:

# HARMFUL SHADING AS REFERENCED IN THE MANUFACTURER'S FILM-TO-GLASS RECOMMENDATIONS









(examples of shading)

11. Window film or window units removed prior to claim or inspection by the Manufacturer's representative invalidates any stated warranty.

Any purchaser desiring warranty service on any product covered by this limited warranty should collect the information contained in the installation record or bill of sale furnished at the time of purchase, together with a description of the specific defect, and proof that it is LLumar and/or Vista film. The owner should then contact the LLumar dealer from which the film was originally purchased and arrange for them to validate the claim. Proof of purchase is also required in order to obtain warranty coverage. It is therefore recommended that the purchaser retain the completed installation record and sales receipt.

EXCEPT AS PROHIBITED BY APPLICABLE LAW, THE Manufacturer HEREBY DISCLAIMS LIABILITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL AND PUNITIVE DAMAGES ARISING FROM ANY CAUSE WHATSOEVER. EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE Manufacturer HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL EXPRESS WARRANTIES AND, EXCEPT DURING THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE, THE Manufacturer HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The Manufacturer's sole obligation to the owner or purchaser, whether such claim is based in contract, negligence, tort or otherwise, shall be solely as provided hereunder and damages and remedies shall be solely as provided hereunder.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state or province to state or province.

This limited warranty is void if the film is subject to abuse or improper care and maintenance. The Manufacturer assumes no liability for scratching or damaging of the film. This limited warranty or any part of it is void only where and to the extent expressly prohibited by law.

LLumar and Vista Window Films are not otherwise warranted in any way, except as expressly stated in this limited warranty.

# LIMITED WARRANTY TRANSFER FOR VISTA RESIDENTIAL APPLICATIONS ONLY

For a one-time only transfer of this limited warranty from the original purchaser to the new homeowner, the new homeowner must fill out the information below. If the new homeowner desires warranty service on any product covered by this warranty transfer, he/she must provide a copy of this form (front and back), a description of the specific defect (if for seal failure, include a copy of the original window manufacturer's warranty), along with proof that Vista film was installed and send it to the LLumar installing dealer or to Eastman Performance Films, LLC / Attention: Warranty Department / 575 Maryville Centre Drive / St. Louis, Missouri 63141. Proof of purchase is also required to obtain warranty coverage. THIS ONE-TIME ONLY WARRANTY TRANSFER IS FOR VISTA RESIDENTIAL APPLICATIONS ONLY.

### NEW HOMEOWNER INFORMATION

Contact Name	Date	Telephone Number
Customer Name (print)	Customer Signature	E-Mail Address
Customer Address	City	State or Province and Zip Code

