

## C-BOND SYSTEMS, LLC

# C-BOND I SOLUTION 10 YEAR END-USER LIMITED WARRANTY FOR COMMERCIAL PROPERTIES

#### WHAT IS WARRANTED AND FOR HOW LONG?

When registered as required below and installed between an approved glass surface and approved film in accordance with C-Bond's requirements C-Bond Solution is warranted to the Original End-user Customer to be free from visible peeling, cracking, de-metalizing, crazing, bubbling and delaminating under normal use for 10 years from the date of original installation. C-Bond also warrants against glass failure due to thermal shock fracture, under normal use for 5 years from the date of original installation for thermal shock only if the fracture or failure is caused by the C-Bond Solution.

The Original End-user Customer means the owner of the property where the C-Bond Solution is installed on the date on which installation is completed. This Limited Warranty may be assigned to a new owner of the property by notifying C-Bond in writing of the assignment, identifying the new owner and enclosing a copy of the original invoice and registration form or sufficient information to enable us to identify the registration form that was submitted.

Liability under this Limited Warranty is limited to C-Bond furnishing replacement C-Bond Solution, window film of a quality equivalent to the film originally used, and removal and reapplication labor for the replacement product, free of charge. In addition, in case of covered thermal shock fracture caused by the C-Bond Solution, C-Bond will reimburse the Original End-user Customer for a replacement window and removal and installation labor, up to a maximum of \$500.00 per window. If C-Bond furnishes replacement C-Bond Solution under this Limited Warranty, and if the replacement is properly installed in accordance with C-Bond's recommendations, the warranty coverage will extend to the replacement solution.

#### WHO IS COVERED?

Except where prohibited by state law, this Limited Warranty extends only to the Original End-user Customer and is non-transferable. "Original End-user Customer" means the original purchaser of C-Bond Solution who contracts through C-Bond or authorized C-Bond dealer for the original purchase and installation of C-Bond Solution for his, her or its property in the United States, or the first buyer of a property in the United States that contains C-Bond Solution installed by an authorized C-Bond dealer as a new installation. This Limited Warranty applies to C-Bond Solution purchases after June 1, 2015. For warranty coverage for purchases before that date, please contact C-Bond Customer Service at the address below.

## HOW TO REGISTER YOUR PURCHASE TO OBTAIN WARRANTY COVERAGE

To obtain coverage under this Limited Warranty, Original End-user Customers must register their purchases by completing and returning the form below within 30 days of purchase, except where state law prohibits requiring registration. Customers should retain a copy of the online purchase registration page along with their invoice. Although registration is recommended for all purchases to ensure best customer service, purchasers in states where requiring registration is prohibited by law are not required to register to obtain warranty coverage and failure to do so will not diminish their warranty rights.





#### **HOW TO MAKE A CLAIM**

To make a claim under this Limited Warranty, contact C-Bond at the address below or at www.cbondsystems.com to obtain the C-Bond Warranty Claim Form; complete the form and return it to the address shown on the form. Include a copy of your invoice and registration form, or sufficient information to enable us to identify the registration form you submitted.

#### LIMITATIONS - WHAT IS NOT COVERED?

This Limited Warranty does not cover:

- · Scratches, chips, or breakage,
- Damage caused by impact, explosive blast or any attempt to break or penetrate the glass,
- The strength or resistance of the glass after installation,
- Claims where the glass has been altered, discarded or destroyed before an authorized C-Bond representative has inspected it,
- Temporary hazing connected with the installation of the film and solution,
- The glass or film with which C-Bond solution was installed,
- The glazing system or its installation, or
- Triple pane windows.

There is no warranty on the strength or impact resistance of the window or other glazing installation on which the C-Bond Solution has been applied.

This Limited Warranty is void if the glass or film on which C-Bond is installed is damaged by accident, impact, improper use, or other causes outside C-Bond's control, or if the product is altered in any way. This Limited Warranty does not cover labor charges, the cost of new glass or film or other costs relating to removal or reinstallation of either the original glass or replacement glass or film. Except for the Limited Warranty stated here, there are no express or implied warranties of any kind and no warranties of merchantability or fitness for particular purpose, and no warranty will be implied by operation of law or otherwise. C-Bond will not in any event be liable for indirect, special, incidental, or consequential damages of any kind, even if such damages are foreseeable and even if C-Bond has been advised of the possibility of such damages.

If any warranties are required to be implied by law despite the preceding paragraph, those warranties are limited to the duration of the Limited Warranty.

### YOUR RIGHTS UNDER STATE LAW

Some states do not allow limitations on implied warranties, limitations on how long an implied warranty lasts, limitations on transferability, and/or the limitation or exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Please complete the form below within 30 days of installation and mail it to: C-Bond Systems, LLC 6035 South Loop East Houston, TX 77033

